

FAMS Call Center

Veterans and Military Families Resource Guide

Culpeper, Madison, Orange, Rappahannock, and Fauquier counties

To our military families and veterans: The freedoms expressed in our Constitution are assured due to the sacrifices you and others like you have made. Thank you for your service to our country!

Introduction

Virginia has a total veteran population of approximately 800,000 people. Almost 1 in 10 Virginians is a veteran, and Virginia is the state with the 7th largest veteran population nationwide.

There are many community resources that are available to assist veterans and their families. This guide contains region-specific organizations that serve veterans.

Assistance with VA benefits & other Services

Understanding the benefits provided by the VA and how to apply for them is a complicated process. There are many non-profits ready to assist a veteran in working with the VA.

DAV

- Providing free, professional assistance to veterans and their families in obtaining benefits and services earned through military service and provided by the Department of Veterans Affairs (VA) and other agencies of government.
- Providing outreach concerning its program services to the American people generally, and to disabled veterans and their families specifically.
- Representing the interests of disabled veterans, their families, their widowed spouses and their orphans before Congress, the White House and the Judicial Branch, as well as state and local government.
- Extending DAV's mission of hope into the communities where these veterans and their families live through a network of state-level Departments and local Chapters.
- Providing a structure through which disabled veterans can express their compassion for their fellow veterans through a variety of volunteer programs.

NATIONAL HEADQUARTERS

3725 Alexandria Pike
Cold Spring, KY 41076
859-441-7300
Toll Free 877-426-2838
<https://www.dav.org/>

Local Chapter:

PO Box 6816
Charlottesville, VA 22932
Ph: 571-329-6760

Meeting Location:

3025 Louisa Rd
Keswick, VA 22947
Phone: 434-996-4814
2ND Wednesday of each
month at 6:30 PM

Local National Service Office (NSO)

4575 VA Roanoke DAV
210 Franklin Rd, SW RM 808
Roanoke, VA 24011 – 2209
540-597-1731

National Guard Family Assistance

Family Assistance Centers provide a variety of referral based services to geographically dispersed families and retirees from all military components. Services include, but are not limited to, ID cards and Defense Enrollment Eligibility Reporting System (DEERS) enrollment, TRICARE and military medical benefits education, emergency financial services, legal information & referral, crisis intervention and referral, and community information and referral.

Family Assistance Center - Warrenton Armory
692 Waterloo Rd
Warrenton, VA 20186
540-718-2417

Veterans of Foreign Wars of the United States

Provides help obtaining benefits, military to civilian transition assistance, financial services, social connection to other veterans, and legislative advocacy on the national scale.

Post 2524 Burton-Hammond Post
12210 Sperryville Pike
Culpeper, VA 22701
Phone: (540) 825-1910
7:30 pm first and third Thur

Post 7728 Southern Fauquier Post
12496 Harpers Run Road
Corner of Rt. #17 & Rt. #836
Bealeton, VA 22712
Phone: (540) 752-2479
vfwpost7728.org
9:00 AM 3rd Saturday

Post 2217 James Madison Post
19105 Brick Church Rd
Orange, VA 22960
Phone: (804) 205-7408
http://myvfw.org/va/post2217/?_ga=1.3931440.1425083488.1488906485
7:00 PM 2nd Thursday

Post 9835 Robert E. Laing Memorial Post
33 N. Calhoun st
Warrenton, VA 20186
vfw9835.org
7:00 PM 2nd Thursday

Post 7638 Nathaniel Gordon Post
10271 Gordon Ave
Gordonsville, VA 22942
Phone: (540) 832-2439
7:00 PM 1st Tues

Virginia Department of Veterans Services

The Department of Veterans Services (DVS) is organized into six service delivery sections – benefits, veterans education, care centers, veterans cemeteries, the Virginia War Memorial, and the Virginia Veteran and Family Support Program. Three citizen boards work closely with the agency to support the effective delivery of services to Virginia’s veterans – the Board of Veterans Services, the Joint Leadership Council of Veterans Service Organizations, and the Veterans Services Foundation.

Office of the Commissioner, John L. Newby II
James Monroe Building, 101 North 14th Street, 17th Floor
Richmond, VA 23219
(804) 786-0286 (Phone) | (804) 786-0302 (Fax)
www.dvs.virginia.gov
Orange County
2nd Wednesday, 9:00 a.m. – 11:30 a.m.

This location by appointment only, please call (434) 295-2782
Train Station/Visitors Bureau
122 East Main Street

Charlottesville Benefits Office

Virginia Work Force Center
2211 Hydraulic Rd.
Charlottesville, VA 22901
(434) 295-2782 (434) 295-1629

Fredericksburg Benefits Office

10300 Spotsylvania Avenue, Lee Hill Bldg. 1,
Suite 290
Fredericksburg, VA 22408
540-376-7298 540-693-1163

American Red Cross

The American Red Cross Eastern Virginia Region is proud to serve one of the largest concentrations of military personnel in the world. We have the largest naval base in the world, the only NATO command on U.S. soil and the presence of all five military services, including operating forces and major commands. Hundreds of thousands of active duty, reservists and veterans along with their families reside in our Region.

- Linking Military Families During an Emergency
- Connecting Families with Local Community Resources
- Providing Resiliency Training
- Supporting Wounded Warriors and Military Hospitals

<http://www.redcross.org/>

1 800 RED CROSS (1-800-733-2767)

Local Chapter:

118 East Piedmont Street
Culpeper, Virginia 22701
540-886-9151

If your family needs emergency assistance, you can submit a request online or call the American Red Cross. 1-877-272-7337

Benefits

U.S. Department of Veterans Affairs (VA)

1-844-MyVA311 (1-844-698-2311)

Provides a variety of benefits and services to veterans including pension, education, home loans, insurance, healthcare, travel reimbursement, and assisted living.

Childcare

Culpeper County

Kids Central Day Care
1401 Old Fredericksburg Road
Culpeper, VA 22701
(540) 829-2124
Kidcentralculpeperva.com

Orange County

Rainbow Child Care Center of Locust Grove
4354 Germanna Highway
Locust Grove, VA 22508
(540) 972-4334
www.rainbowccc.com/locustgrove

Brightside Early Care & Learning Center
462 North Madison Road, Suite A
Orange, VA 22960
(540) 360-4044
Brightsidelearningcenter.weebly.com
info@brightsidelearningcenter.com

Orange County Head Start
Taylor Administration Complex
200 Daily Drive
Orange, VA 22960
(540) 661-4470
<https://sites.google.com/a/ocss-va.org/headstart>
info@ocss-va.org

Fauquier County

Children of America
164 West Shirley Avenue
Warrenton, VA 20186
(540) 431-2963
www.childrenofamerica.com/locations-warrenton.cfm

Jack & Jill Preschool & Childcare Center
200 Green Street
Warrenton, VA 20186
(540) 347-2203
www.jackandjillpreschool.com

Fauquier Community Child Care
400 Holiday Court, Suite 105
Warrenton, VA 20186
(540) 347-6970

www.fauquiercommunitychildcare.org
general@fauquiercommunitychildcare.org

Meadow Brook Child Development
555 Winchester Street
Warrenton, VA 20186-2508
(540) 349-4354
www.meadowbrookchildcenter.com
mbcdc55@yahoo.com

Maplewood Childcare Center
4513 Lee Highway
Warrenton, VA 20187
(540) 349-1147
www.maplewoodccc.com

Walnut Grove Child Care

www.walnutgrovechildcare.com

Locations:

- 6653 Oak Shade Road
Bealeton, VA 22712
(540) 439-2500
- 9132 James Madison Highway
Warrenton, VA 20186
(540) 349-9656

- 4238 Burrough Drive
Warrenton, VA 20187
(540) 347-0116

Warrenton United Methodist Preschool

341 Church Street

Warrenton, VA 20186

(540) 349-9050

www.warrentonumc.org/connect/preschool

preschool@warrentonumc.org

Dental Care

The Piedmont Regional Dental Clinic offers free oral health care to low-income Virginia veterans on Veterans Day as their way of saying “thank you for your service.”

13296 James Madison Highway

Orange, Virginia.

vaprdc.org

(540) 661-0008

Disability services

disAbility Resouce Center

540-373-2559

cildrc.org

Assists people with disabilities to achieve the highest potential and benefit of independent living by providing information, education, and resources.

Dave Shafferman 540-940-4138

Petrina Thomas 540-645-2443

PARALYZED VETERANS of AMERICA MID-ATLANTIC CHAPTER

Dedicated to veterans’ service, medical research and civil rights for people with disabilities, the PVA is non-profit organization that supports paralyzed veterans through sporting events, financial support and mentoring.

11620 Busy Street

North Chesterfield, VA 23236

Tel. (804) 378-0017

Toll Free. 1-800-852-7639

Fax. (804) 378-0026

Email: VAPVA@aol.com

pvamidatlantic.org

Virginia Department for Aging and Rehabilitative Services (DARS)

1300 Sunset Lane Suite 3120
Culpeper, VA 22701
(540) 829-7360

dars.org

DARS provides and advocates for the highest quality of services to help older Virginians and those with disabilities to maximize and secure their employment, independence and full inclusion into society. Services include: Job training, community-based services, help obtaining assistive technology, and disability determination and claims.

Employment

Goodwill Job Center

The Goodwill Job center offer FREE HELP to people in our community in learning/upgrading computer skills, job preparation and job search skills for today's workplace.

Culpeper Job Help Center
210 E Stevens Street
Culpeper, VA. 22701
Phone: 540-212-4570
Hours: Mon-Fri 8:00am-4:30pm

Virginia Employment Commission (VEC)

Veterans are eligible for job referral, job training, and job placement assistance through a statewide network of offices

www.vec.virginia.gov

Charlottesville Office

2211 Hydraulic Road
Charlottesville, VA, 22901
Phone: (434) 984-7630
Fax: (434) 951-6758
Veteran Rep, Scott Trice
Scott.Trice@vec.virginia.gov
434-984-7630

Fredericksburg Office

10304 Spotsylvania Avenue, Suite 100
Fredericksburg, VA, 22408
Phone: 540-322-5757
Fax: 540-891-4139
Deborah Warf, Manager

If you are a veteran with questions about your Unemployment (UI) benefits, please call 1-866-832-2363
Register as a job seeker at www.vawc.virginia.gov

Homelessness

If you are a veteran or know of a veteran experiencing housing insecurity or homelessness, please contact the Federal Department of Veterans Affairs Homeless Hotline at 1-877-424-3838 (1-877-4AID-VET).

Housing while at VA medical Center

The Fisher House Foundation

For more than 25 years, the Fisher House program has provided a “home away from home” for families of patients receiving medical care at major military and VA medical centers. These homes offer free, temporary lodging to military and veterans’ families, allowing them to be close to their loved one during a medical crisis and focus on what’s important—the healing process.

<https://www.fisherhouse.org/>

Local house—V irlginia: Hunter Holmes McGuire VA Medical Center

MGR: Wayne Walker / (804) 675-6639 / wayne.walker@va.gov

Hunting & Fishing Licenses

Virginia Department of Game and Inland Fisheries (VDGIF)

Offers a number of discounted licenses for Disabled Military Personnel & Veterans.

www.dgif.virginia.gov

Region 4 Office (Fredericksburg)

1320 Belman Rd

Fredericksburg, VA 22401

Phone: 540-899-4169

Fax: 540-899-4381

ID Cards/License Plates

Department of Motor Vehicles (DMV)

Your Virginia Veterans ID card is a convenient way to show proof of your veteran status so you can enjoy the benefits you deserve. Hundreds of Virginia businesses offer discounts for veterans carrying a valid ID.

Five ways to get Your Veterans ID Card:

- Visit your local DMV customer service center
 - Culpeper:
18505 Crossroad Parkway, Culpeper, VA 22701-3791
Phone: 804.497.7100
 - Fauquier
94 Alexandria Pike, Warrenton, VA 20186-2808
Phone: 804.497.7100
- DMV 2 Go mobile offices to view the schedule
- www.dmvNOW.com
- U.S. mail: P.O. Box 27412, Richmond, VA 23269-0001
- Fax: (804) 367-1112

Legal Services

Veterans Legal Services Clinics

Virginia's Office of the Attorney General offers Veterans Legal Services clinics to assist qualified veterans and their spouses with simple wills, powers of attorneys, and advance medical directives, including notary services, on a "first-come, first-served basis." To learn more about this veteran friendly initiative visit www.oag.state.va.us. Contact Info: Attorney General's Office 202 North 9th Street, Richmond, Virginia 23219 Phone: (804) 786-2071

Mason Veterans and Service members Legal Clinic (MVETS), George Mason University

The law students participating in the Mason Veterans and Servicemembers Legal Clinic (MVETS) assist active-duty members of the armed forces, their families and veterans with free representation in matters of clear injustice or those matters where they could not retain counsel without undue hardship. Mason Veterans and Servicemembers Legal Clinic George Mason University School of Law 3301 Fairfax Drive, MSIG3, Arlington, VA 22201 (703) 993-8214 (703) 993-9540 (fax) Email: clasv@mail.gmu.edu

The Virginia Bar Association Veterans Task Force

The Virginia Bar Association Veterans Issues Task Force is committed to helping Virginia service members who are getting ready to deploy, or are returning from a deployment, find an attorney who will assist them or their family with their legal services needs on a pro bono or reduced fee basis. For additional information visit www.vba.org.

Psychological services

If in crisis, contact the Crisis Line for immediate assistance.

MILITARY & VETERAN CRISIS LINE

1.800.273.TALK (8255), Press 1

Coaching Into Care

1-888-823-7458

Coaching Into Care is a national telephone service of the VA which aims to educate, support, and empower family members and friends who are seeking care or services for a Veteran. Our goal is to help Veterans, their family members, and other loved ones find the appropriate services at their local VA facilities and/or in their community. We also provide coaching to family and friends of Veterans who see that a Veteran in their life may be having difficulty adjusting to civilian life. Coaching is provided by licensed psychologists or social workers, free-of-charge.

DoD Dedicated Peer Support Call and Outreach Center

Call 844-357-PEER (7337) and Text 480-360-6188

The BeThere Peer Support Line is the only dedicated Department of Defense (DoD) peer support call and outreach center available to all Service members across the Department (including the National Guard and Reserves) and their families. The program is staffed by peer coaches who are Veteran Service members and spouses of prior Service members, and is available 24/7 through chat, email, phone and text. Communications between peer counselors and Service members are confidential.

RRCS Crisis Services

540-825-5656

Locally, crisis services are available to any individual experiencing a crisis due to mental health or substance use issues. Services are available 24-hours a day, 7-days a week, 365-days a year and are focused on helping individuals deal with their immediate crisis. Services are short-term and immediate and are often provided over the phone, within one of our clinics, or within one of our local hospital emergency departments.

Real Estate Tax Exemptions

Veterans rated by the U.S. Department of Veterans Affairs (VA) as having a 100%, permanent and total, service-connected disability or who have a service-connected individual unemployable disability rating are exempt from paying real estate taxes on their primary residence.

Referrals

Veterans Navigator

Get connected to local referrals for Benefits, Community Support, Health Care, Housing, Quality of Life, Work & Education.

veteransnavigator.org

Piedmont United Way

Piedmont United Way is a one-stop local information source for all types of human services in our region.

piedmontunitedway.org

Call 2-1-1 and ask to be connected to First Call For Help

Or Call (540) 825-7569

Military OneSource

800-342-9647

www.militaryonesource.mil/

Your search stops here – click around for answers to the military life questions you didn't even know to ask. Military OneSource is your central hub and go-to-place for the military community.

Get to know your benefits and prepare for the big stuff – deployments, reintegration, moves, parenthood, retirement and more. Browse by topic or search for that strangely specific question you want to know the answers to. No matter where military life takes you, with Military OneSource you'll always be in the loop.

NATIONAL RESOURCE DIRECTORY (NRD)

nationalresourcedirectory.gov

The National Resource Directory (NRD) is a resource website that connects wounded warriors, Service Members, Veterans, their families, and caregivers to programs and services that support them.

It provides access to services and resources at the national, state and local levels to support recovery, rehabilitation and community reintegration. Visitors can find information on a variety of topics that supply an abundance of vetted resources.

Schools

Public Schools

Culpeper County

450 Radio Lane
Culpeper, VA 22701
(540) 825-3677
www.culpeperschools.org

Fauquier County

320 Hospital Drive, Suite 40
Warrenton, VA 20186
(540) 422-7000
www.fcps1.org

Madison County

60 School Board Court
Madison, VA 22727
www2.madisonschoolsk12.va.us
(540) 948-3780

Orange County

Taylor Education Administration Complex
200 Dailey Drive
Orange, VA 22960
(540) 661-4550
Toll Free: 866-803-8641
www.ocss-va.org
info@ocss-va.org

Rappahannock County

6 Schoolhouse Road
Washington, VA 22747
(540) 227-0023
www.rappahannockschools.us

Private Schools

Culpeper County

Culpeper Christian School
810 Old Rixeyville Road
Culpeper, VA 22701
(540) 825-4208
www.culpeperchristianschool.com
PK-8 grade

Epiphany Catholic Schools
1211 East Grandview Avenue
Culpeper, VA 22701
(540) 825-9017
www.ephiphanycatholicschool.org
PK-8 grade

Madison County

Woodberry Forest School
898 Woodberry Forest Road
Woodberry Forest, VA 22989
(540) 672-3900
www.woodberry.org
9-12 grade All Boys School

Orange County

Grymes Memorial School
13775 Spicers Mill Road
PO Box 1160
Orange, VA 22960
(540) 672-1010
www.grymesschool.org
info@grymesschool.org
PK-8 grade

Fauquier County

Highland School
597 Broadview Avenue
Warrenton, VA 20186
(540) 878-2700
www.highlandschool.org
beyourself@highlandschool.org

Covenant Christian Academy
6317 Vint Hill Road
Warrenton, VA 20187
(540) 680-4111
www.covenantva.org
K-10 grade

St. James Episcopal School
73 Culpeper Street
Warrenton, VA 20186
(540) 347-3855
www.saintjamesepiscopalschool.org
PreK-5 grade

Wakefield School, Inc.
4439 Old Tavern road
The Plains, VA 20198
(540) 253-7500
www.wakefieldschool.org
PreK-12 grade

Fresta Valley Christian School
6428 Wilson Road
Marshall, VA 20115
(540) 364-1929
www.frestavalley.org
PreK-12 grade

Providence Christian Academy
4258 Burrough Drive
Warrenton, VA 20187
(540) 349-4989
Pcalions.org
PreK-12 grade

Midland Christian Academy
10456 Old Carolina Road
Midland, VA 22728
(540) 439-2606
www.midlandchristianacademy.org
PreK-6 grade

Adult Education

Piedmont Regional Adult and Continuing Education Programs

(540) 718-8243

www.pracep.org

info@pracep.org

Community Colleges

Germanna Community College

10000 Germanna Point Drive

Fredericksburg, VA 22408

www.germanna.edu

Lord Fairfax Community College

6480 College Street

Warrenton, VA 20187

(540) 351-1505

<https://lfcc.edu>

Social Services

The Virginia Department of Social Services (VDSS) is a state supervised and locally administered social services system. The Department is responsible for administering a variety of programs, including Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Adoption, Child Care Assistance, Refugee Resettlement Services, and Child and Adult Protective Services.

Culpeper Human Services

(540) 727-0372

Orange Dept. of Social Services

(540) 672-1155

Fauquier Dept. of Social Services

(540) 422-8400

Rappahannock Dept. of Social Services

(540) 675-3313

Madison Dept. of Social Services

(540) 948-5521

Salvation Army

113 E Culpeper St

Culpeper, VA 22701

540-317-5873

Food and commodities pantry available to everyone

Utilities assistance for clients at 150% of the poverty line with financial hardship and urgent need

Emergency disaster services- for victims and first responders during a disaster

Service Dogs

Canine Companions for Independence

1-800-572-BARK (2275)

cci.org

Canine Companions for Independence® is a non-profit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships. Canine Companions Veterans Initiative helps active military and veterans with disabilities live their best lives possible with an expertly trained assistance dog at their side.

District 24-A Trustee & Graduate

Lion Nancy W. Lagasse

Bshert07@gmail.com

540-219-5868

Transportation

FAMS Call Center

The Foothills Area Mobility System (FAMS) has a call center that offers information on all available public, private, and volunteer travel providers in our region. Get referrals, help figuring out how to get where you need to go, or training on how to use each type of transportation.

540-829-5300

fams.org

710 US Ave

Culpeper, VA 22701

Veterans Transportation Program (VTP)

A veteran needing to get to the VA for medical care is eligible to receive help with transportation. A veteran will receive a travel consultation upon referral from his primary care physician's (PCP's) social worker. They will determine the services for which he is eligible.

McGuire Travel Department

<http://www.va.gov/HEALTHBENEFITS/vtp/>

http://www.richmond.va.gov/Beneficiary_Travel_Qualifications.asp

Rob Sparks

Veteran Transportation Service (VTS) & Beneficiary Travel Program Manager

Health Administration Service

Hunter Holmes McGuire VAMC

Richmond, VA. 23249

P: (804) 675-5000 ext: 2077

C: (804) 306-4775
robert.sparks3@va.gov

Beneficiary Travel (BT)
http://www.va.gov/HEALTHBENEFITS/vtp/beneficiary_travel.asp
(804) 675-5803

- Eligible veterans can fill out a form and be reimbursed for travel expenses to the VA hospital.
- <http://www.va.gov/vaforms/medical/pdf/vha-10-3542-fill.pdf>
- The BT program may also provide pre-approved transportation solutions or common carrier travel.
- They can arrange special mode transportation (SMT) at the request of VA where an ambulance provider can transport a veteran to the VA if that is what their need requires.

DAV Vans

DAV operates a fleet of vehicles around the country to provide free transportation to VA medical facilities for injured and ill veterans. DAV stepped in to help veterans get the care they need when the federal government terminated its program that helped many of them pay for transportation to and from medical facilities. The vans are driven by volunteers, and the rides coordinated by almost 190 Hospital Service Coordinators around the country.

DAV has purchased 2,967 vehicles, worth nearly \$65.1 million, that have been donated to Department of Veterans Affairs medical centers nationwide since the program began in 1987 to ensure that injured or ill veterans are able to get to their medical appointments.

Local vans:

Charlottesville to McGuire

DAWNIELLE M. BREWSTER,
HSC HUNTER HOLMES MCGUIRE VAMC (652)
(804) 675-5313
FAX (804) 675-5148
1201 Broad Rock Blvd. (135)
Richmond, VA 23249

Dawn schedules a bus that runs from Charlottesville to McGuire daily. They leave from the Charlottesville CBOC (community based outpatient clinic) at 7:10 AM. Veterans should get their appointment for between 8:30 and 11:00 AM. Once all patients on the bus have been seen for the day, the bus will come back to CBOC. Usually they get back before 2:00. The driver has a cell phone and could call our volunteer to arrange pick-up. There is no cost for the service and they need at least 48 hours' advance notice.

Fredericksburg to McGuire

Bob Hall/ Ed Cole
American Legion Service
540-548-8215

Ed Cole runs the DAV van from Fredericksburg. They leave from Mary Washington at 7:15 and ask that the veteran get his appointment before 11:00 AM.

Call as soon as you get an appointment. They are not wheelchair accessible. Patient needs to be fully ambulatory. They would need a doctor's note to bring a companion.

Women

Women Veterans Call Center (WVCC)

1-855-VA-Women (1-855-829-6636)

The WVCC staff is trained to provide women Veterans, their families, and caregivers about VA services and resources. We are ready to respond to your concerns. The call is free, and you can call as often as you like until you have the answers to your questions.

Youth Sports

For more recreational information, see an updated list of youth programs at:

Culpeper Parks and Rec

<http://web.culpepercounty.gov/Government/County-Departments/Departments-P-V/Parks-and-Recreation/Sports-Leagues-Community-Organizations>

Orange County Parks and Rec Youth Sports page:

<http://orangecountyva.gov/index.aspx?NID=314>

Fauquier County Parks and Rec

<http://www.fauquiercounty.gov/government/departments-h-z/parks-and-recreation/local-recreation-guide>

Articles for additional information

Here are links to some helpful articles:

[The Veteran's Role in the Claims Process BY GARRY J. AUGUSTINE](#)

Sources:

Much of this guide is from the Virginia VDS's Veteran's Guide:

<https://online.flippingbook.com/view/1017958/>